

# SIMPO Cabinets Limited Warranty

ZYC SIMPO Cabinets are designed and manufactured by ZYC Energy Co., Ltd. and specifically for the use of multiple modules in parallel with SIMPO 5000. ZYC Energy Co., Ltd. provides the warranties in this document ("Limited Warranty") to the person who purchases SIMPO Cabinet ("Product") through an authorized reseller for their use and puts the Product into operation for the first time ("Buyer").

## 1. Limited Warranty Coverage

For cabinets listed in Table 1, this Limited Warranty covers structural manufacturing defects in materials and workmanship for 5 years, and exterior paint and finish defects for 2 years from the Warranty Start Date.

Table 1: Cabinets covered under warranty

SIMPO Cabinet	
Indoor Version (IP20)	Cabinet 6F / Cabinet 10F
Outdoor Version (IP55)	SIMPO Cabinet4+ / SIMPO Cabinet6+ / SIMPO Cabinet10+

Warranty Start Date is the date of installation of the Product. Or thirty (30) days after client's proof of purchase date.

If that is not available, then this warranty commences upon the date of thirty (30) days after original dispatch from ZYC Energy's warehouse as recorded in ZYC Energy's internal systems.

## 2. Exclusions and Limitations

- 1) The warranty does not cover accidental damage, normal wear, rust and tear or misuse.
- 2) The warranty does not cover damage caused by misuse, failure to perform required maintenance and storage.

- 3) The warranty does not cover defects or failures caused by factors beyond ZYC Energy's control or repairs not approved by ZYC Energy.
- 4) The warranty does not cover operation or installation failures not performed in accordance with the manufacturer's installation and operation manuals, specifications and instructions.
- 5) The warranty does not cover workmanship and installation not performed by ZYC Energy or the suitability of this product for an application not approved in writing by ZYC Energy.
- 6) The warranty does not cover damage to external equipment, installation, dismantling, transport and re-installation of the cabinet by third parties.

### **3. Claim Policy**

If Buyer wishes to make a warranty claim under this Limited Warranty, the warranty claim must be reported in writing to ZYC Partner or to ZYC Energy directly including the cabinet model number, battery serial number and original purchase receipt clearly showing purchase date.

If a warranty claim dispute occurs, by mutual agreement, ZYC and Buyer shall entrust an international authoritative testing organization to provide third party verification and opinion. The Buyer will bear the cost of the validation unless the claim is proven to be valid, in which case ZYC will bear the cost of the validation.

In the event of any product replacement or repair, ZYC Energy may at its sole discretion repair or replace the product with new or refurbished product or parts of similar age and use. In addition, ZYC Energy will require Buyer to provide installation photos and historical maintenance records.

Note: This document is continually updated and new versions will supersede older versions.

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